HOPI CREDIT ASSOCIATION

A Native Community Development Financial Institution (CDFI)

December 2020

New Face to Hopi Credit Association Building

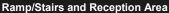
The Hopi Credit Association (HCA) had undergone some construction in mid-August with completion in September. A ramp as well as a reception area with a service window was built for the safety and convenience of our customers. With the COVID-19 pandemic we have been facing, necessary changes had to be considered.

Adhering to Hopi Tribal Executive Orders, HCA had reopened for in person business on Monday, October 12, 2020 and had to cease in person services once again on November 16, 2020. Although we are not able to conduct in person business just yet, HCA continues to remain open with full services, loans and financial education via email, telephone, and fax. Office hours are from 8:00 a.m. - 3:00 p.m., Monday through Friday per the most recent executive order. We remain committed to keeping our employees and customers safe, healthy, and informed. If you have any questions, would like to apply for a loan or utilize our financial education services please contact us at 928-738-2205.



"For Hopi, By Hopi"













Board of Directors

Vaughn Sieweumptewa

King Honani Sr.

Shawn Namoki Sr.

Belma Navakuku

Randy Poleahla

Staff

Alissa Charley

Josephine Lomahaptewa

Lynnora Mahle-Talayumptewa

Greetings,

This year proved to be a challenging one. Most organizations faced many obstacles trying to provide services to their clients, Hopi Credit Association included.

From adjusting to working from home and learning new technology we managed to make it through the year. With every challenge comes new lessons learned and a push to try and improve services for our Hopi people.

This year gave us that push to finally implement online account information and telephone/online payment options. We are pleased to announce Borrowers View Central for our clients, please read more about how to access this service in this newsletter.

Hopi Credit Association created a Small Business Emergency Loan with a low interest rate and 6 month deferred first payment in response to the needs of our small business community during this time of uncertainty. We were also able to implement a payment deferment option for clients experiencing hardships because of the COVID-19 pandemic.

Many opportunities were made available for grant funding. Hopi Credit Association is pleased to announce that we are the recipient of the 2020 Native Community Development Funds Institution Technical Assistance Grant, this grant will help staff and board develop needed strategizing to help better serve our community. We also received a grant from Oweesta and the NDN Collective to develop a more interactive website, marketing strategies, and provide a support network for our small businesses. The Hopi Tribe Cares Act funding was also instrumental in providing the reception area for our office as well as needed equipment, software, and personal protection supplies for our organization. We look forward to beginning all these new projects in the new year!

Along with service and physical changes, we had change among staff. We are pleased to welcome a new staff member, Lynnora Mahle-Talayumptewa as our Accountant. Our previous Accountant, Theresa Lucero has moved on to other opportunities and we wish her well in her future endeavors.

Although we did not get to hold our Annual Membership Meeting this year for the safety of everyone, we hope to hold our annual meeting next year, possibly virtually. Look out for announcements in the new year.

Our community has been hit hard this year, we pray that the new year is a better one and wish everyone a safe and Happy New Year.

Hopi Credit Association Board and Staff



Collections

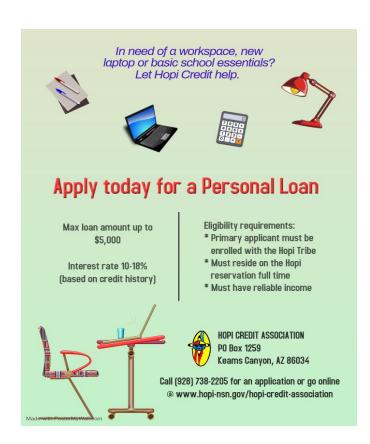
We understand the hardships caused by the COVID-19 pandemic this year. If you have been impacted financially, please do not hesitate to call to discuss your account.

We offer a variety of options to keep

your account on track as well as budgeting and credit tips that can help you get through this time of need.

Mission Statement

"To enhance the quality of life by providing lending, financial education, and training opportunities for our Hopi Senom to become informed consumers"



New Services!

Online Access

Customers are now able to make online payments or view their balance by logging onto www.borrowersviewcentral.com. You will be prompted for a company ID, user ID, and PIN. Every new loan will be provided this information. If you did not receive this information, please contact us so that we may assist you.

Phone Payments

Payments over the phone can also be made with debit cards.

Both online and phone payments may be made by debit card only.

"Do good in this world. We are all in this together"

Annual Membership Meeting

Our annual membership meeting was scheduled to take place on March 18, 2020 at the Hopi Day School gymnasium.

Due to the Covid-19 pandemic, the meeting had to be postponed until 2021.

We will notify members when plans have been made for the 2021 Annual Membership Meeting.



for businesses impacted by the pandemic

Up to \$2,500/First payment deferred up to 6 months

Special Low Interest Rate

Call today for more information! (for a limited time)



Financial Education

Hopi Credit Association provides financial education services for the Hopi Reservation. Financial education consists of either group or one on one consultation regarding money management such as budgeting, learning about or how to improve credit, home purchase, identity theft, etc.

We offer a variety of curriculum and have also recently partnered with Susan Sekaquaptewa of the U of A extension to co-teach the curriculum she offers as part of their program.

Hopi Credit Association was unable to provide in person financial education classes for 2020.

We plan to provide classes in 2021 via zoom and hopefully in person by the end of the year. Look out for the schedule. If you would like to schedule one on one consultation via phone or zoom, please call the office to set up an appointment.

Shareholders

We are currently updating our shareholder listing. If you are an HCA member, contact our office so that we may update the following info: phone number, postal address, email address, and village affiliation.



CHANGE OF ADDRESS, EMAIL, PHONE

An attempt is also being made to locate family members of the following shareholders listed below:

- 1. Lloyd Ami Sr.
- 2. Angela Benoist
- 3. Doris & Albert Bilagody
- 4. Branyon Claw
- 5. Phillip Collateta
- 6. Jack Cooka
- 7. Bernard & Alice Dawahoya
- 8. Deanna Etnire
- 9. Elfreda Holmes
- 10. Thorden Holmes
- 11. Perry Honani Sr.
- 12. Phillip Honanie
- 13. Jerry Honawa
- 14. Arthur R. Honie
- 15. John Honie Sr.
- 16. Mary Howato
- 17. Theoria Howato
- 18. Donald Humetewa
- 19. Palmer Jenkins
- 20. Valjean Joshevama
- 21. Kathleen Kahe
- 22. Phyllis Kelhoyouma
- 23. Kenneth Kewenvoyouma

- 24. Sarah Koinva
- 25. Jaylene Kuwunvana
- 26. Madeline Lamson
- 27. Murray Leslie
- 28. Loren Lomayaktewa
- 29. Eugene Mahkewa
- 30. Daisy & Vernon Mansfield
- 31. Arnold Masawistewa
- 32. Samuel Masayumptewa
- 33. Herbert Nahpi Jr.
- 34. Dorcie Namoki
- 35. Lawrence Namoki
- 36. Melvina Navasie
- 37. Marnette Numkena
- 38. Peter Nuvamsa Jr.
- 39. Waylon Pahona Sr.
- 40. Kenneth & Lorena Pavenyouma 63. Ted & Bertha Wadsworth
- 41. Darrell Pooyouma
- 42. Melvin Pooyouma
- 43. Lydia Poseyesva
- 44. Michael Puhuyaoma
- 45. Raymond & Lorena Puhuyesva 68. Faron Yowytewa
- 46. Wilma Puhuyesva

- 47. Harvey Quanimptewa
- 48. Gene Seckletstewa
- 49. Raleigh Seeyouma
- 50. Myron Sekakuku
- 51. Sidney Sekakuku Jr.
- 52. Phillip Sekaguaptewa
- 53. Douglas Shupla
- 54. Gary Shupla
- 55. Vernon Sieweyumptewa
- 56. Garrett Silas
- 57. Wilburt & Rose Talashoma
- 58. Wayne Taylor Sr.
- 59. Richard Tewayguna
- 60. Hansen & Elizabeth Tootsie
- 61. Laura Torivio
- 62. Aaron Wadsworth
- 64. Winifred Wadsworth
- 65. Remolda William
- 66. Benedict Youvella
- 67. Jerry Youyetewa

NOTICE REQUEST FOR PROPOSAL **CUSTODIAL & GENERAL MAINTENANCE SERVICE**

The Hopi Credit Association (HCA) is seeking a qualified individual for custodial & general maintenance of our business office and surrounding grounds located in Keams Canyon, AZ.

Proposals will be accepted by email or mail.



How to Reach Us:

Hopi Credit Association P.O. Box 1259 Keams Canyon, AZ 86034

Phone: (928) 738-2205 Fax: (928) 738-5633 **Location:** Main Street, Space KC-53 (past fire station) in Keams Canyon

Limited office hours: 8:00 a.m to 3:00 p.m. (excluding holidays)

Services are available by email, fax, and postal mail. Payments may be made online, by telephone or postal mail. Drop box is now available.